Blackout Software Inc.

# Online Guide To Using LockMagic Security Software

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### Introduction to LockMagic

LockMagic is an innovative encryption system that seamlessly integrates with existing working style, and environment to protect data from being accessed by unauthorized users. It is an application that encrypts and compresses files on local drive, network shares, flash drive and email attachments. It uses email addresses that have an Open ID (Live ID, Hotmail, Gmail and Yahoo) to let users share and recover encrypted files.

LockMagic encrypts data with the identity of the sender as well as the identities of the receivers of the data. The email addresses of the sender and receiver(s) define the identity of those who can access the data. As such, these identities are mapped to the data, making it only accessible by people determined to access it. Even if data is copied locally, to a drive or to a device, or sent or emailed, LockMagic ensures that at the point of access, only the determined identities will be able to access it.

Because LockMagic uses email addresses as the identity key, and does not rely on traditional encryption keys and management, users are able to access and send encrypted data regardless of device and regardless of where the sender and receiver(s) are.

### LockMagic makes securing data easy

- 1. No passwords to remember
- 2. Encrypts files on flash drive and network shares
- 3. Enables Mobility of encrypted files that are accessible from any XP Pro or Vista machine
- 4. Encryption technology from the largest software maker
- 5. Runs from flash drive or network share without installation or administrative privileges
- 6. Fully transparent

# **Features and Benefits**

- Anyone can sign up for LockMagic. There is no need to subscribe to anything. A user can leverage on his or her existing email address and client.
- LockMagic is able to confirm a sender's ID through digital signature as a way to guarantee the identity of a sender.
- All messages sent through LockMagic are encrypted using a military grade security to seal the email.
- Users can send an encrypted email to anyone, whether they have signed up to LockMagic or not.
- Before sending an email, a user just needs to click on the LockMagic button and the email will be encrypted automatically.
- To open a secure mail, recipients just need to enter their password.
- Users do not need to manage and exchange identities. They just need to provide the email address and LockMagic takes care of everything.
- LockMagic is truly secure using trusted standards public key infrastructure (PKI), digital certificates (X.509), Secure/ Multipurpose Internet Mail Extensions (S/MIME)
- LockMagic is economical and cost effective

#### Who Needs LockMagic?

#### **Consumers**

As the world continues to move towards a digital environment, privacy and personal security are becoming two important things consumers care about which makes them think twice about sharing information online or through email. Sometimes, people prefer to carry a conversation over the phone thinking that the information is only shared between selected person(s). On a similar note, users become wary of a received email if the sender does not appear to be familiar. Identity thieves and curious people are becoming more rampant nowadays. It is time for people to do a proactive approach in ensuring the safety of their information.

#### **Businesses**

Businesses are concerned about ensuring trust in communications, risk to their company and reputation, confidentiality and laws requiring that email be digitally signed and encrypted. Email has become one of the most important and frequently used ways of communicating highly sensitive information especially in the enterprise industry. Even if here is always a risk involved in sharing information online, this is still the best, cost-effective and quick way to do so. Privacy legislation imposes a general obligation on businesses and government to protect the privacy and security of personal and private information. Some privacy legislation expressly requires that specific measures be taken to protect against unauthorized disclosure of electronically stored or communicated information. Other industry-specific legislation protects the confidentiality and integrity of information relating to specific markets. Heath Insurance Portability and Accountability Act (HIPAA) is an example of legislation that protects personal information sent amongst health care professionals. Sarbanes-Oxley Act (SOX) governs integrity of financial operations of publicly traded companies. Gramm-Leach-Bliley Act (GLBA) requires that all financial institutions protect customer information. California Security Breach Notification Act (CB 1386) requires disclosure when private personal information of a California resident has been compromised. These are a few important examples of US Federal and State industry-specific legislation that directly or indirectly requires that information contained in email be protected against uncontrolled disclosure, and that requires companies to adopt sufficient measures to ensure integrity and authenticity of private information transmitted electronically.

## **System Requirements**

The minimum system requirements to install and use LockMagic include:

# **Operating System**

Microsoft™ Windows® 7 (Recommended)
Microsoft™ Windows® Vista SP1 (Recommended)
Microsoft™ Windows® XP Professional (Recommended)

#### **Email Clients**

Microsoft™ Outlook® 2007 (Recommended) Microsoft™ Outlook® 2003

#### Web Browser

Microsoft™ Internet Explorer® 6.0 or above

#### **Internet Connection**

Minimum 56 KBPS dial-up modem LAN-based using standard TCP/IP DSL, ADSL, Cable Modem If you are using a firewall/proxy the client must be able to communicate with the LockMagic application Server.

# **Computer Hardware**

5-10 MB of hard drive space Pentium 233 MHz (Recommended: Pentium 500MHz or greater) 128 MB RAM (Recommended: 256 MB or greater)

## **Getting Started**

After completing the account sign-up process, you will be able issue LockMagic licenses to virtually any existing email address. Once an account is established, you will also be able to add LockMagic licenses through the LockMagic portal.

## Before You Begin

Before you install, you will need the following:

- 1. A supported version of Microsoft Outlook.
- 2. An existing email address which is properly configured for use in your Microsoft Outlook client (popular webmail accounts such as Hotmail, Yahoo and Gmail can be configured for use in Microsoft Outlook).
- 3. For new users, a Getting Started email which contains the activation code and a link to download the software.
- 4. For existing users (reinstalling LockMagic), you will need your email password.
- 5. LockMagic User Guide for Microsoft Outlook.

## Installing LockMagic

Download and run LockMagic.msi from <a href="https://www.mylivekey.com/reader.aspx">https://www.mylivekey.com/reader.aspx</a>.

1. A pop up will appear like the one below. Select Run to start the installation process.



2. You would need to verify that you want to install the LockMagic client. Click Run to verify.



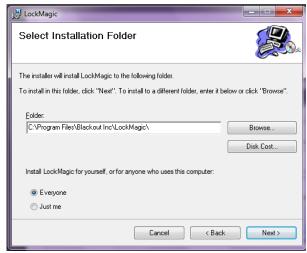
3. Click Next to start the installation process.



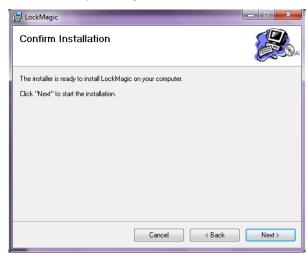
4. Read the license agreement and click on "I agree" then click Next.



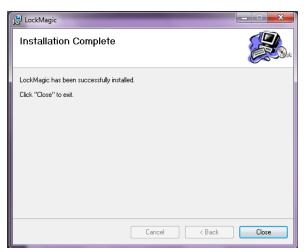
5. Choose which path you would like to save the LockMagic client on and decide whether you would like to have LockMagic client be accessible to just you or everyone using your machine. Click Next when you are done.



6. Confirm the installation by clicking Next.



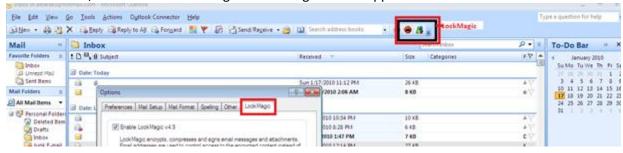
7. Click Close when installation is finished.



# **Validating Your Installation**

Once you've successfully installed and activated LockMagic, you can validate the LockMagic Outlook installation by checking the following:

From Outlook, click New Mail Message. A LockMagic button appears on the Standard toolbar.



Note: The Outlook add-in is available with the Professional and Enterprise Editions.

## **LockMagic Options**

Before getting started, it is important to be familiar with the default options of LockMagic in order to understand their functionalities. Once LockMagic has been successfully installed, a LockMagic tab will automatically appear on the Mail menu options. Please refer to the image and the numbers to describe each option.



- 1. Enables user to encrypt, compress and sign email messages and attachments using LockMagic service.
- 2. User can readily identify people who can have access to email, attachments and workspaces that are encrypted and secure.
- 3. Users may choose to mark secure messages as private, personal or confidential by default.
- 4. Users can readily identify people who can read and have access to encrypted messages.
- 5. User may choose to be prompted for a user template when sending an encrypted email.
- 6. LockMagic user may choose to readily read encrypted messages by opting for messages to be decrypted and save new messages opened in the reading pane.
- 7. Users may choose to send secure messages using the Outlook file format.
- 8. Users may choose to send secure messages and attachments as a web file format.

## General LockMagic Features

# Use Personal or Company Email Addresses when using LockMagic

You can use your personal and/or work email address to authenticate identity for LockMagic.

#### To Authenticate User:

- 1. Go to <a href="http://www.mylivekey.com">http://www.mylivekey.com</a>.
- 2. Click on Live ID account and provide the required details necessary to authenticate your identity.
- 3. LockMagic will send an email to your account for verification purposes. This process enables other LockMagic users to send encrypted data and email using the email address you provided.

## **Secure Encrypted Files and Folders**

LockMagic allows users to identify people who can have access to encrypted files and folders through providing email addresses.

- 1. Open explorer and navigate to the file you want to encrypt.
- 2. Right-click on the file.
- 3. Select "Copy Encrypted..."
- 4. Enter email address of the person you wish to grant access to the encrypted file
- 5. Click 'Add...' to apply email addresses to list. The email addresses you entered will appear in the authorized users list. You can also click on contacts and chooses from the list people you want to give access to the encrypted file
- 6. Click OK on the lower right hand side of the text box.
- 7. An encrypted file is generated.
- 8. A Save file dialog box will appear.
- 9. Press OK to save encrypted file in folder or Press Cancel to attach it to the clipboard



#### **Create User List Template**

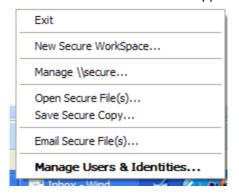
LockMagic allows users to manage identities of people authorized to access encrypted files and emails. On the lower tray of your desktop, click on the LockMagic icon and choose "Encrypt Files and Folders" and follow the instructions below.

1. Locate the LockMagic application in your system tray. of your desktop.

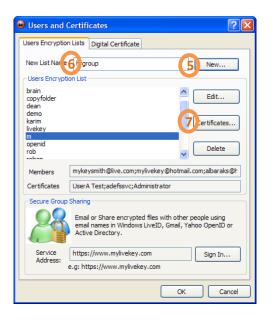


This can be found on the lower tray

2. Right-click on the icon and a menu will appear



3. Select 'Mange Users and Identities....' from the options.





- 4. A pop up box will appear with information and options on "Users and Identities"
- 5. Enter name of user list and Press "New..."
- 6. Enter names of users and groups for domain-based users and Internet email addresses to enable Internet access to encrypted files
- 7. Click "Certificates..." to define a set of encryption certificates to be applied as part of this user list template on every created or modified file

8. Press "OK". This user list will appear on drop-down list in other dialog boxes.

## Attach Encrypted File to Clipboard

LockMagic allows users to encrypt files that are attached to the Clipboard.

- 1. Open explorer and navigate to the file(s) that you want t attach to the Clipboard.
- 2. Right-click on the file
- 3. Select "Send to ->" and then "Encrypted Clipboard..."
- 4. Enter email address of the person you wish to grant access to the encrypted file
- 5. Click 'Add...' to apply email addresses to list. The email addresses you entered will appear in the authorized users list
- 6. Press OK
- 7. An encrypted file is generated and placed in your clipboard
- 8. Navigate to where you want to store the encrypted file and right-click 'Paste"

# Send Encrypted File and Email using Web Browser

LockMagic allows users to send an encrypted file and email using any email address and leveraging on the web browser experience.

- 1. Go to <a href="http://www.mylivekey.com">http://www.mylivekey.com</a>
- 2. Click LockMagic sign in
- 3. Sign in using existing email address
- 4. Click Online LockMagic Service
- 5. Choose **Send Encrypted Email**
- 6. In the "To" field, type in email addresses of people you want to send the encrypted email and file to



## Open an Encrypted File from Email

LockMagic allows users to open an encrypted file from an email by providing email address of the person who wants to access it.

- 1. Open file attachment
- 2. LockMagic application opens an Internet Browser to <a href="https://www.mylivekey.com">https://www.mylivekey.com</a>
- 3. Sign in using your Live ID, Gmail, Hotmail or Yahoo OpenID. **Note:** You must select the email address that the encrypted file is authorized for. This may be different from your email address you received the email on.
- 4. Grant MyLiveKey access to authenticate your email address
- 5. File is automatically opened
- 6. A link to the local encrypted file is also placed on your clipboard
  - a. To save a local encrypted copy, navigate to any folder and right-click
  - b. Select "Paste"

## **LockMagic Professional and Enterprise Editions**

## Send Encrypted File from Outlook or Email Client

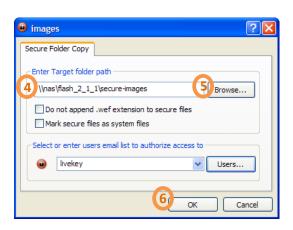
LockMagic boasts its seamless integration to the current workflow of users. As such, users can send encrypted file from Outlook or any email client as seamless as attaching any file to an email.

- 1. From your email client, start a new message
- 2. Click "Attach" from the Standard toolbar
- 3. Select the files you wish to send encrypted
- 4. Right-click on file
- 5. Select "Send to ->" and then "Clipboard Encrypted..."
- 6. The "Add users" dialog will open
- 7. Enter email address of person(s) you wish to email encrypted file. **Note:** This email address may be different from the email the message is sent to.
- 8. Click 'Add..."
- 9. Press "OK". Your encrypted files are placed on the clipboard
- 10. Press "Cancel" on the file selection browser window
- 11. On the new message window, Right-click and select "Paste"
- 12. The encrypted files are added to the new message as attachments.
- 13. Press "Send" when you are done composing the new email message

## Create Secure Copy of a Folder

With the proliferation of laptops as a result of increasing trend of mobile working, security of documents in devices becomes a major concern. LockMagic addresses this through enabling users to securely copy a folder.

- 1. Open Internet Explorer
- 2. Right-click on folder
- 3. Select "Copy Encrypted...."
- 4. Enter target folder full path
- 5. Select user list to apply of each encrypted file
- 6. Press OK



## Do not append .wef extension to secure files

Enables you to copy secure files without marking them with a special file extension. Use this option if you want to copy large amounts of data and then use them within a secure workspace. You can open an encrypted file even without the .wef extension if you use the "Copy Encrypted..." LockMagic will detect the file is already encrypted and open it instead of encrypting it again.

# Mark secure files as system files

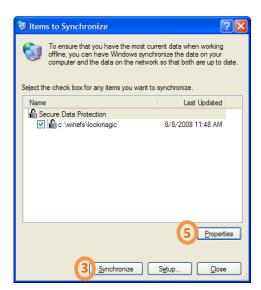
Allows you to hide encrypted file that are visible only through a secure workspace.

**Note:** This is only applicable to programs that operate on system files.

## Create Secure Backup of Files on XP

LockMagic allows users to create a backup that is safe and secure.

- 1. Open Internet Explorer
- 2. Click "Tools" on the Internet Explorer menu bar
- 3. Select "Synchronize..."
- 4. A SyncManager dialog box will open
- 5. Select "Secure Data Protection" and click "Properties"
- 6. Click 'Add...' to setup automatic encrypted copy a folder
- 7. Specify source folder to copy data from
- 8. Specify destination folder to store encrypted file into
- 9. Specify user list to authorize access to encrypted files.
- 10. Click 'OK'





#### Secure LiveMesh Folders

As the industry is moving more towards the cloud, LockMagic addresses one of the major apprehensions of this technology. LockMagic offers users a secure way of sharing folders in LiveMesh.

- 1. Setup email address as part of the workspace user list to access the encrypted files from other computers
- For XP Professional users and you want to store a separate encrypted copy of your data in LiveMesh, use LockMagic with SyncManager. See Create Secure Backup of Files on XP for instructions

## Secure WorkSpaces for Transparent Encryption

A secure workspace enables the user to transparently encrypt files without having to take any explicit action.

- 1. Access data through the secure workspace. The virtual namespace is actually a user-mode file system running in the context of the user which makes it compatible with all applications.
- 2. Access the secure workspace from command line, script files or the windows shell. **Note:** Secure workspaces are not supported in 64 bits XP or Vista.

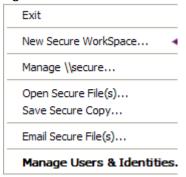
#### Create Secure WorkSpace

Apart from LiveMesh, LockMagic also allows users to create a secure WorkSpace with identified people who can access it.

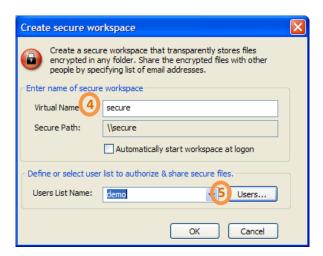
1. Locate the LockMagic application in your system tray on the lower portion of your desktop.



2. Right-click on the icon and a menu will appear



- 3. Select 'New Secure WorkSpace...."
- 4. Enter a name in the virtual name text box.



- 5. Select a user list from drop-down list or enter a new user list name and click 'Users...'
- 6. Press 'OK' to start the LockMagic user-mode file system.
- 7. A new explorer window will open for \\\secure
- 8. Navigate to any folder through the '\secure" workspace and all files modified and created are transparently encrypted. The files are provisioned with the user list specified earlier.



## Manage Secure WorkSpace

Similar to allowing users to manage identities of people who can access specific files, LockMagic also allows users to manage identities of people who can access specific WorkSpaces.

1. Locate the LockMagic application in your system tray on the lower portion of the desktop.



2. Right-click on the icon and a menu will appear



3. Select 'Mange \\secure...."

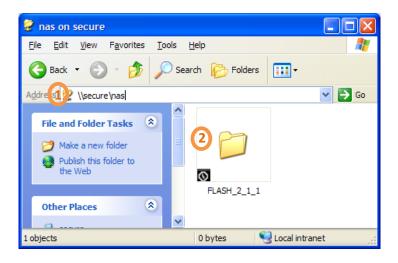


- 4. Press OK to apply your changes. Changes to the Users list only affect new created and modified files. Existing files are not affected.
- 5. Press Exit to remove the workspace and exit this instance of the workspace application

# Store Encrypted Files in a Remote File Share

LockMagic allows users to store encrypted files in a remote file share and specify the people who can access it.

- 1. Enter file server name in the address bar as a folder name
- 2. The remote shares will appear as folders.



# Store Encrypted Files in a Flash Drive

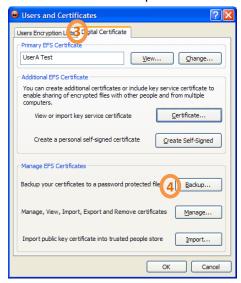
- 1. Insert flash drive into a machine with LockMagic running
- 2. LockMagic is automatically copied into the flash drive to run LockMagic on other computers without installation
- 3. Access flash drive through secure workspace. Select your email address to make the encrypted accessible in other computers
- 4. The name of the workspace is the label on the flash drive

### Roam Certificate to a Flash Drive

LockMagic allows users to encrypt files on a flash drive and specify people who can access it.



- 1. Right-click on LockMagic icon in system tray on the lower part of the desktop.
- 2. Select "Manage Users and Identities...."
- 3. Select "Digital Certificates" tab
- 4. Select "Backup..."





- 5. The current EFS certificate is automatically added for backup
- 6. Enter filename on the flash drive
- 7. Enter password to protect exported private key
- 8. Click "Save". The flash drive now contains a roaming certificate.
- Next time you run LockMagicFs.exe or insert the flash drive on a computer running LockMagic
  - a. Enter the password to unlock the certificate if the certificate is not already available in the computer.
  - b. Export multiple certificates into the flash drive and will be able to select a certificate to use.
  - c. If you access your flash drive from a computer that you trust you can select the "I trust this computer" option to have the certificate stored in it. Otherwise, the certificate will be removed once the LockMagicFs application exits or the flash drive is removed.
  - d. Enter "Logon" to have the selected certificate imported into the computer
  - e. Enter "Skip" to start the LockMagicFs application without have the certificate imported into this computer. In this case, the MyLiveKey service is used to gain access to encrypted files on the flash drive using your email address.
  - f. Enter "Exit" to exit the LockMagicFs application

